Exhibitor Showcase

Early Intervention System Partners

Helping You in Your Work with Families, Providers & Community Partners...



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Early Intervention Clearinghouse

Early Intervention System Partners

We are the El Partner that is tasked with supporting families in Early Intervention. The El Clearinghouse's lending library, print publications, and website reflect our focus on families and caregivers of young children with developmental delays. We rely on CFC staff and El providers to make families aware of this awesome support service.



What We Do

- We can fill in the "gaps"...for families, for providers, for you.
- Just a phone call or email away there is a real person wanting to help
- We will recommend materials, organizations, and Web-based information to meet your needs.
- We write & publish easy-to-read, easy-to-share parent-friendly materials on important topics in EI, including our *EI Notes* and our newsletter.

We are better than Google!

Reliable, Accurate Information

- Materials have been approved by our subject experts to make sure they relate to Early Intervention and are up to date.
- Our information staff recommends reliable, accurate information from high-quality sources.

Top Five Ways to Use the El Clearinghouse at Work –

- **#5 Stay current** bookmark the website, shortcut specific resources on your desktop, Like us on Facebook, Follow us on Twitter
- #4 Access resources for yourself links to various EI-related resources all in one place AND...eBooks, tip sheets, CEU videos, etc.
- #3 Access resources for the families you serve parenting information, pediatric health information, activities to help promote child development, information in a family's native language
- #2 Use and share the print publications (Newsletter articles on EI topics, parent-friendly tip sheets, etc.) with EI specific information to help you explain services
- **#1 Read the Family Stories** these stories will cheer you up on your bad days & remind you what a difference this program makes!



http://eiclearinghouse.org

Hours Monday – Friday 8:00 am – 5:00 pm Closed on UI Campus Holidays

University of Illinois at Urbana-Champaign Children's Research Center, Rm 20 51 Gerty Drive Champaign, IL 61820-7469 Toll-free: 1-877-275-3227 Email: Illinois-eic@Illinois.edu

Helping You in Your Work with Families, Providers & Community Partners...



SPECIALIZED CARE FOR CHILDREN



Who We Are

We are a statewide program that's served children and youth with special healthcare needs and their families for 80 years.

✓We served 18,000-plusIllinois families in FY 2016.



Who We Are

Our vision: Children and youth with special healthcare needs and their families are at the center of a <u>seamless support system</u> that improves the quality of their lives.

Our mission: We <u>partner</u> with Illinois families and communities to <u>help</u> children and youth with special healthcare needs <u>connect</u> to services and resources.

Our Offices



Our Programs

Core

- Child has a treatable, chronic condition in one of the eligible impairment categories.
- Provides <u>free</u> care coordination to address the holistic needs of the child and family.
- Financial assistance is available to eligible participants who meet certain income guidelines.

Core Medically Eligible Conditions

Orthopedic

øbone, joint, muscle

Neurologic

nerve, brain, spinal cord

Heart Defect

External body impairment

- cleft lip/palate & severe burn scars
- Hearing loss

Speech condition

require medical/dental treatment

Eye impairment

- cataracts, strabismus, and certain retinal conditions
- Cystic fibrosis
- Ilemophilia
- Certain inborn metabolic problems
 - PKU, galactosemia

Urinary impairment

kidney, ureter, bladder

Our Programs

Home Care

- Supports the family in caring for their medically fragile and technology dependent child at home.
- Administered by Illinois Department of Healthcare and Family Services (HFS).
- Operated by DSCC, through an intergovernmental agreement, since 1983.
- 2013 IGA expanded care coordination to other Medicaid-eligible children who receive in-home nursing services.

Care Coordination Team

Staff form care coordination teams based on each child's needs.

Team members can include:

- Registered Nurses
- Social Workers
- Speech & Hearing Consultants
- Audiologists

- Advanced Practice Nurses
- Respiratory Therapists
- Health InsuranceSpecialists

How We Help

- Our care coordination looks different for each family.
- ➡Our care coordination is:
 - Tailored to each child and family's unique situation.
 - Comprehensive to ensure all providers, services and resources are working together to promote the child's health, happiness and long-term success.

How We Help

- Accessing diagnostic tests
- Finding specialized medical care
- Helping families maximize insurance & understand coverage
- Coordinating services among providers
- Communicating with doctors, specialists & schools
- Arranging transportation for appointments

How We Help

- Connecting families for parent-to-parent support
- Paying for certain medical expenses when income guidelines are met
- Preparing for the transition to adulthood
- Attending educational meetings & working with schools to develop IEPs
- Locating community resources

Looking Ahead

We continue to grow professionally and adapt to better serve children and youth with special healthcare needs.

We are working to expand medical eligibility for the Core Program in order to help more children and families.

Family Story

- Mikey was born with spina bifida and hydrocephalus.
- His mother says DSCC has helped Mikey receive the orthotics and equipment he needs to stay active and happy.



Family Story

- "Our insurance does not cover a lot for Mikey – they don't cover his catheters, they don't cover his orthotics...To have DSCC be able to cover those costs for us has been a huge lifesaver."
- "Our care coordinator, Sarah, is amazing...She follows up with me on how Mikey is doing, how Mikey's



appointments are going and if there is anything we need."

"If I have a question about anything, I know that I can call her or just send her a quick email and she will answer my question as soon as she can."

Referrals are Easy

✓ Call us (800) 322-3722 caregiver's name phone number child's address county or zip code Visit our website fill in family information submit web form





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Provider Connections

Western Illinois University

1 University Circle

Macomb, IL 61455

800-701-0995 phone

309-298-3066 fax

providerconnections@wiu.edu email

www.wiu.edu/providerconnections website

Who We Are

- Amy Betz Background Check Specialist -10 years (25 years with the Center For Best Practices)
- Rob Derry Project Manager 20 years
- Lynn Johanson Credentialing Manager 20 years
- Carrie Woodside CBO Enrollment Specialist -18 years

What We Do

- We credential and maintain records for all providers working in Early Intervention.
- We initiate all paperwork to enroll providers with the Central Billing Office/IMPACT.
- We review course work from college/university transcripts to determine credit.
- We conduct the background checks through DCFS and the Illinois State Police.
- We collaborate with the EI Partners.

Ideas to Share...

- Using our website to search your credential.
- Understanding Provider Connections approves college courses. The EITP approves workshops and trainings.
- Submitting the initial application with official transcripts or electronic transcripts.
- Completing a Service Coordinator/Parent Liaison temporary credential. (Core trainings, consultation hours and core hours)
- Maintaining your credential. (CFCs are notified by the Project Manager)
- Keeping your demographic information updated.



Part C - Early Intervention Credentialing and Enrollment Funded by the Illinois Department of Human Services The Center for Best Practices in Early Childhood Education Western Illinois University 1 University Circle Macomb, IL 61455 Phone: (800) 701-0995 Fax: (309) 298-3066 Office Hours: M-F 8 am -NOON & 1pm - 4:30 pm (Excluding Holidays & University Closures)

Helping You in Your Work with Families, Providers & Community Partners...







Program Details

- Established in 2004
- Funded by the Illinois Department of Human Services (IDHS)
- Vander Weele Group^{LLC} is the Fiscal Agent and state contractor.
- EI Technical Assistance & Monitoring has offices in South Holland and Springfield that service the entire state of Illinois





A HUBZone, WOSB, WBE, DBE Company

What We Do

- Assist Child and Family Connections (CFC) offices and credentialed service providers to ensure the delivery of high-quality services to Illinois families of infants and toddlers with disabilities and developmental delays.
- Improve compliance with state and federal regulations in the delivery of Early Intervention services to infants and toddlers.
- Review provision of direct services, billing procedures, & filing of required documentation.
- Support efforts to resolve conflicts involving families, CFC offices, and providers by investigating parent complaints.





A HUBZone, WOSB, WBE, DBE Company

What We Do Continued

- Deliver technical assistance tailored to the distinct needs of CFCs and providers in the areas of service delivery and adherence to Early Intervention's mission and to its policies and procedures.
 - Provide advice and counsel on systemic improvements as the result of information obtained through the monitoring process.
- Forge and strengthen links among Early Intervention partner agencies and CFC offices, providers, and stakeholders.





By the Numbers

- Provides annual on-site reviews of all 25 CFC offices
- Conducts statewide audits and reviews of over 1,200 providers—including agencies and individual therapists
- Files selected by IDHS, based on 100% of children who age out during a selected month
- On-site visits last between one and five days





Top 3 Reasons for Findings During CFC Reviews in 2017

- Reasonable written prior notice was not provided to the family and other participants of the IFSP meeting.
- There was not evidence that the child's IFSP team met as a group to discuss and document progress toward functional outcomes.
- Six Month Reviews were more than 30 days late or missed completely.

<u>Fiscal Agent</u> Vander Weele Group^{LLC} 4725 N. Sheridan Road #1-S Chicago, IL 60640 (773) 929-3030

North Office

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South Office

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Jessica Coonrod, Monitor jessica@vanderweelegroup.com

<u>Website</u> www.earlyinterventionmonitoring.or g

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EITP

OUR MISSION:

The mission of the Early Intervention Training Program at the University of Illinois is to develop a comprehensive system of personnel development that is regionalized, responsive and reflective of best practice in the field of early intervention.

OUR OBJECTIVE:

Overall, the objective of EITP is to enhance the knowledge and skills of service coordinators, early interventionists, and other stakeholders. The Principles of Early Intervention are the foundation for all EITP activities including the objectives and strategies that the EITP strives to achieve.



AMONG EITP'S MANY PROJECTS:

- → Early Intervention System Trainings
- Pediatric Specific Learning Opportunities
- Collaborations
- ➔ Needs Assessment
- Credit Requests
- Outcomes Support
- ➔ Ombudsman
- ➔ Public Awareness Efforts



IDEAS TO SHARE:

http://eitp.education.illinois.edu/



Toll Free: 866-509-3867

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Table Talk

What information can you use? What more do you want to know?