



How Do You Do It? Juggling and Overcoming Service Coordination Challenges
Follow up Activities to 10/17/18 webinar

Today, we talked about 1) **Juggling the Workload**, and 2) **Coordinating and Communicating with Team Members**. To support your ongoing learning, consider the following activities. You may want to follow up with your supervisor/mentor or another service coordinator colleague.

Plan a time to meet with other Service Coordinators to reflect on challenges and celebrations. How can you make this ongoing?

Select something from the [National SC Webinar Resource page](#) and make a plan to review with a colleague or supervisor.

What is one new thing you want to try in your practice? Who could you check in with about the results of the change?

What other questions do you have that you would like to seek support from your mentor or supervisor...

What is an area of growth or a lesson you have learned that you could share with a new Service Coordinator?

Think of a situation that is challenging. How could you apply some of the strategies discussed in the webinar to approach the situation?

How can you share what you have learned from this webinar with other Service Coordinators in your agency?



Facilitator Guide

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For administrators, supervisors, program managers or others looking to support ongoing professional development and technical assistance around this webinar topic, please consider using these suggestions to facilitate additional learning opportunities:

- ❖ Use any of the suggested activities on the previous page during a reflective supervision session (individual or small group) following the viewing of the live or recorded webinar.
- ❖ Ask Service Coordinators to write responses to the questions and be prepared to discuss during a Lunch & Learn or staff meeting.
- ❖ Have individuals, who didn't participate in the live webinar, view the recorded version in a small group. Pause the presentation during reflection questions and facilitate a group discussion.
- ❖ Ask individuals to view the recorded webinar as a resource or as an individual activity to support their professional development. Ask them to choose one of the activities and share their responses with a peer, mentor, supervisor or small group.
- ❖ Provide continuing education credit for time spent on learning activities.

**See additional resources at the National Service
Coordinator Webinar Resource Page:**

<https://blogs.illinois.edu/view/7857/606983>



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