

**How Do You Do It? Juggling and Overcoming Service Coordination Challenges**

**Follow up Activities to 10/17/18 webinar**

Today, we talked about 1) **Juggling the Workload**, and 2) **Coordinating and Communicating with Team Members**. To support your ongoing learning, consider the following activities. You may want to follow up with your supervisor/mentor or another service coordinator colleague.



**What other questions do you have that you would like to seek support from your mentor or supervisor…**

**What is an area of growth or a lesson you have learned that you could share with a new Service Coordinator?**

**What is one new thing you want to try in your practice?**

**Who could you check in with about the results of the change?**

**Select something from the** [**National SC Webinar Resource page**](https://blogs.illinois.edu/view/7857/606983) **and make a plan to review with a colleague or supervisor.**

**Plan a time to meet with other Service Coordinators to reflect on challenges and celebrations.**

**How can you make this ongoing?**

**Think of a situation that is challenging. How could you apply some of the strategies discussed in the webinar to approach the situation?**

**How can you share what you have learned from this webinar with other Service Coordinators in your agency?**

**Facilitator Guide**

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**Follow up Activities to 10/17/18 webinar**

For administrators, supervisors, program managers or others looking to support ongoing professional development and technical assistance around this webinar topic, please consider using these suggestions to facilitate additional learning opportunities:

* Use any of the suggested activities on the previous page during a reflective supervision session (individual or small group) following the viewing of the live or recorded webinar.
* Ask Service Coordinators to write responses to the questions and be prepared to discuss during a Lunch & Learn or staff meeting.
* Have individuals, who didn’t participate in the live webinar, view the recorded version in a small group. Pause the presentation during reflection questions and facilitate a group discussion.
* Ask individuals to view the recorded webinar as a resource or as an individual activity to support their professional development. Ask them to choose one of the activities and share their responses with a peer, mentor, supervisor or small group.
* Provide continuing education credit for time spent on learning activities.

**See additional resources at the National Service Coordinator Webinar Resource Page:**

<https://blogs.illinois.edu/view/7857/606983>

