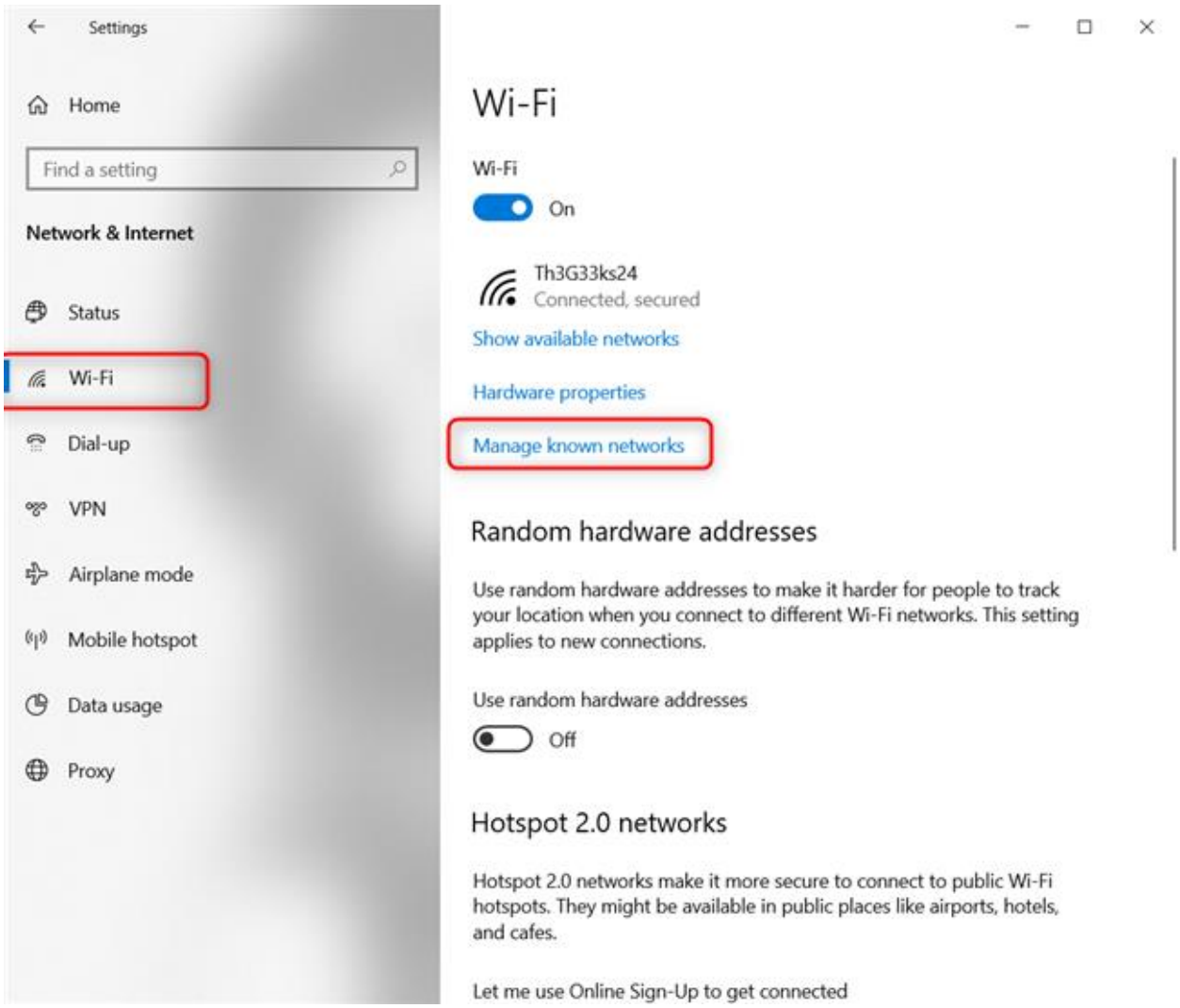
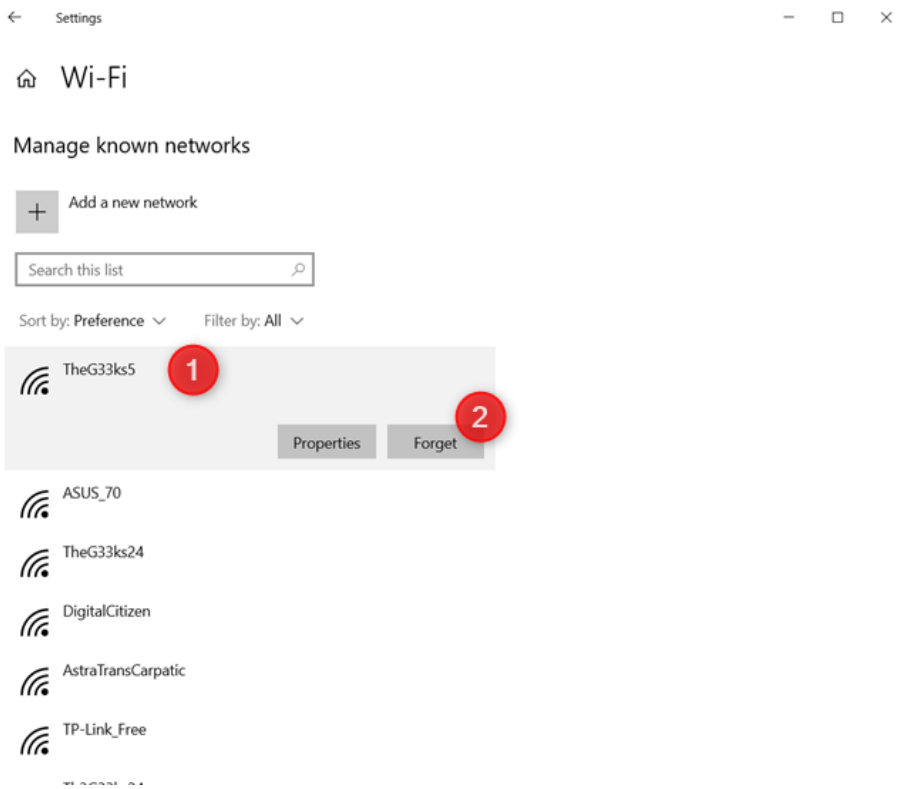
WIFI Troubleshooting

Windows 10

1. Click the ***Wi-Fi* button** from the bottom-right corner of the taskbar.
2. Click **Network & Internet settings**.
3. Choose Wi-Fi on the left panel and click **Manage Wi-Fi settings**.



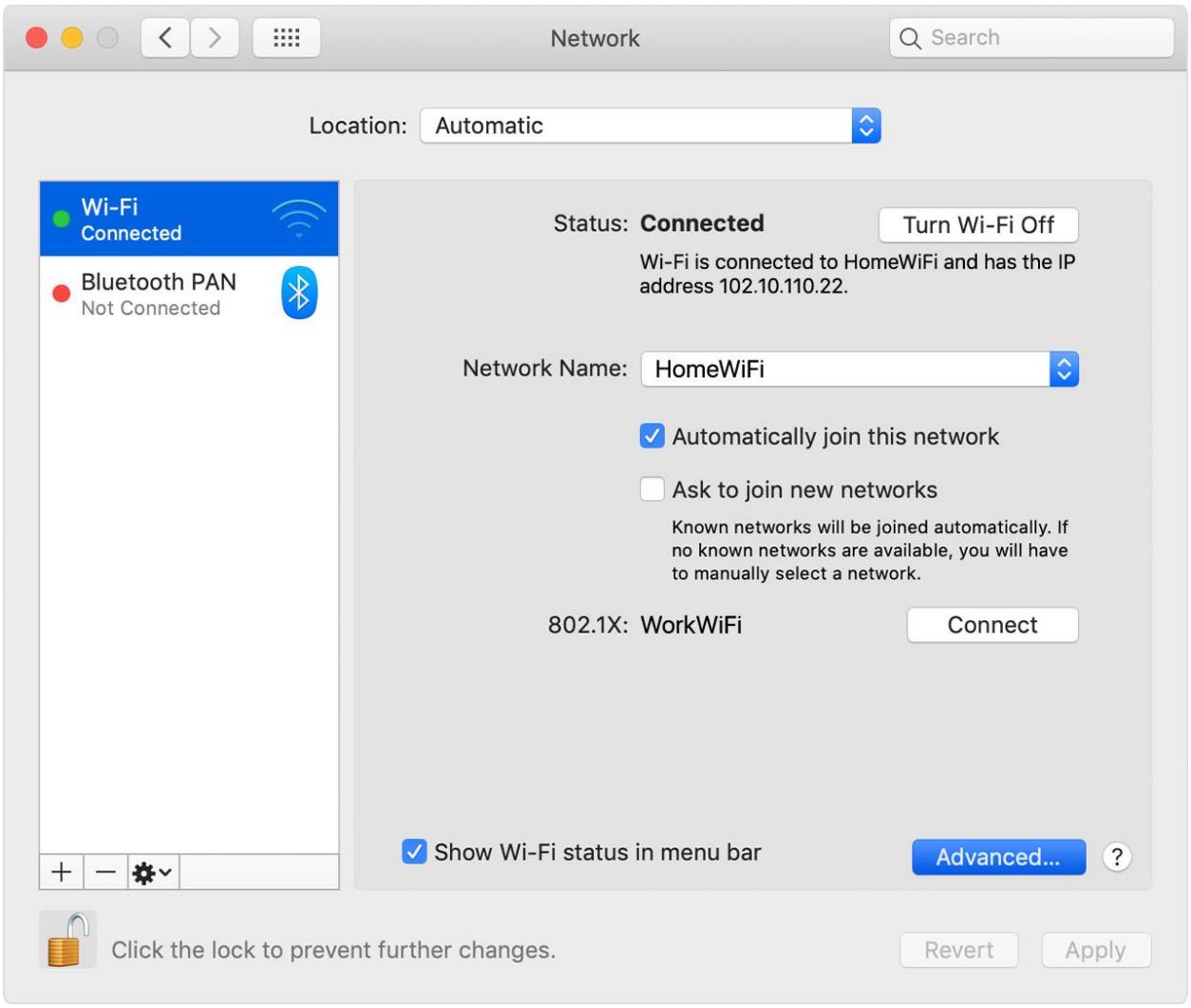
4. Under **Manage known networks,** click the network you want to delete.
5. Click **Forget.** The wireless network profile is deleted.
6. **Repeat** for the remaining Stanford wireless networks.
7. After this please join back the Wi-Fi network "**UIC-WIFI"** using your **NETID** and **Password.**



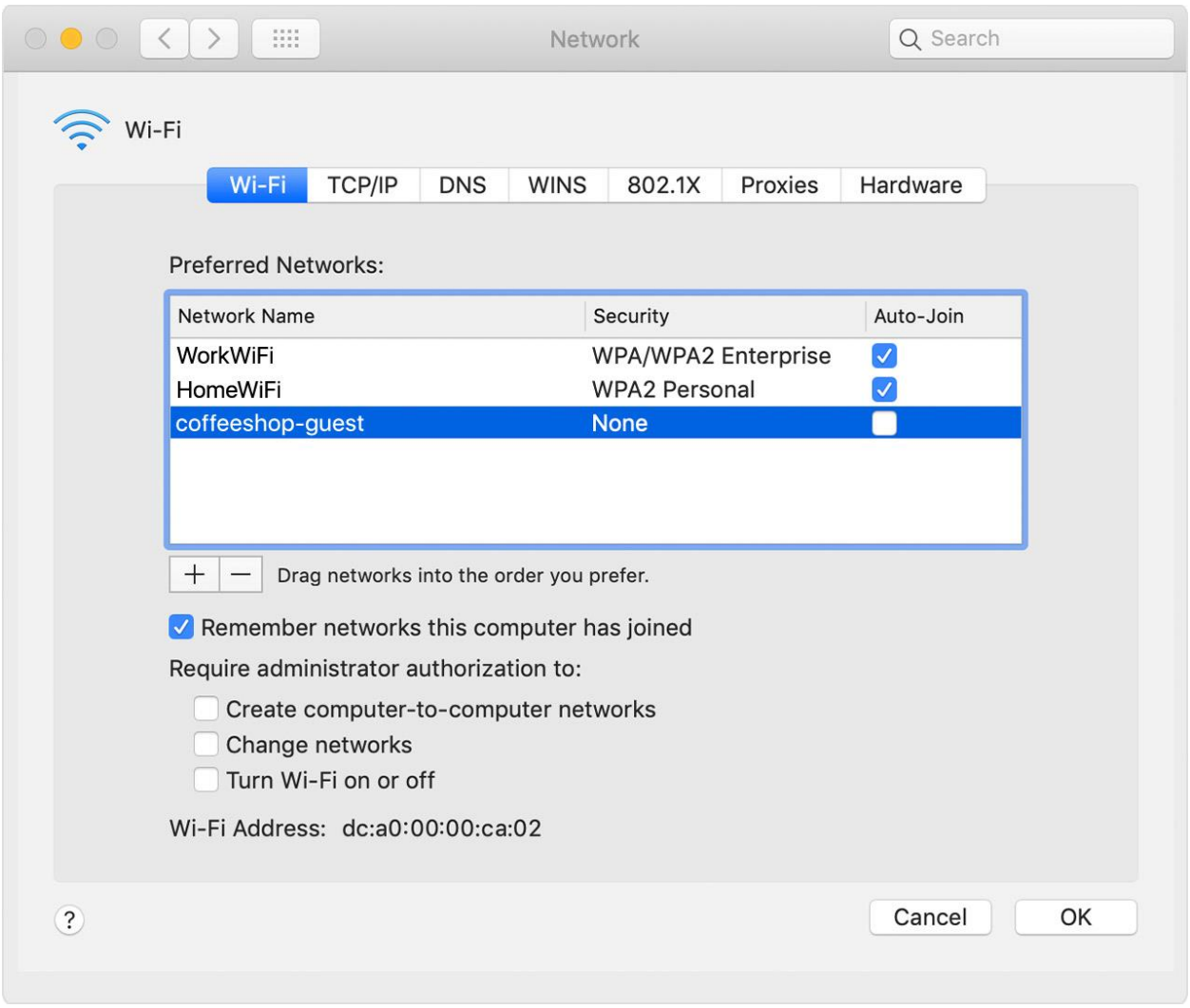
macOS

To forget a wireless network in macOS:

1. At the top of your screen, click the **Wi-Fi symbol** and then select **Open Network Preferences**.
2. In the lower right, choose **Advanced**.



3. Under "Preferred Networks", select the Wi-Fi network to be removed.
4. **Click -** (the minus sign) to forget the network.
5. Click **OK**.
6. After this please join back the Wi-Fi network "**UIC-WIFI"** using your **NETID** and **Password.**

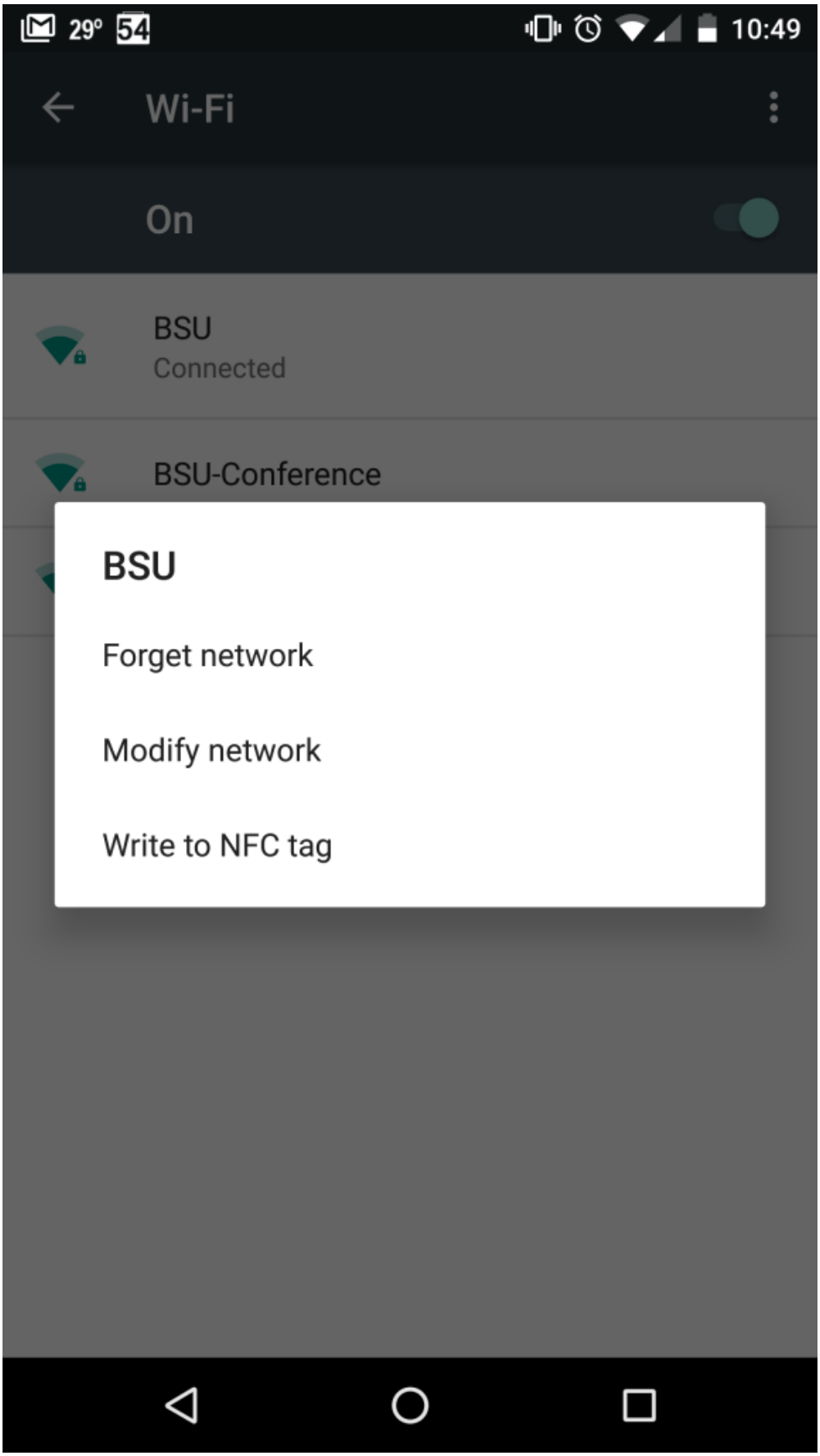


On Mobile

Android

To forget a wireless network on your Android mobile device:

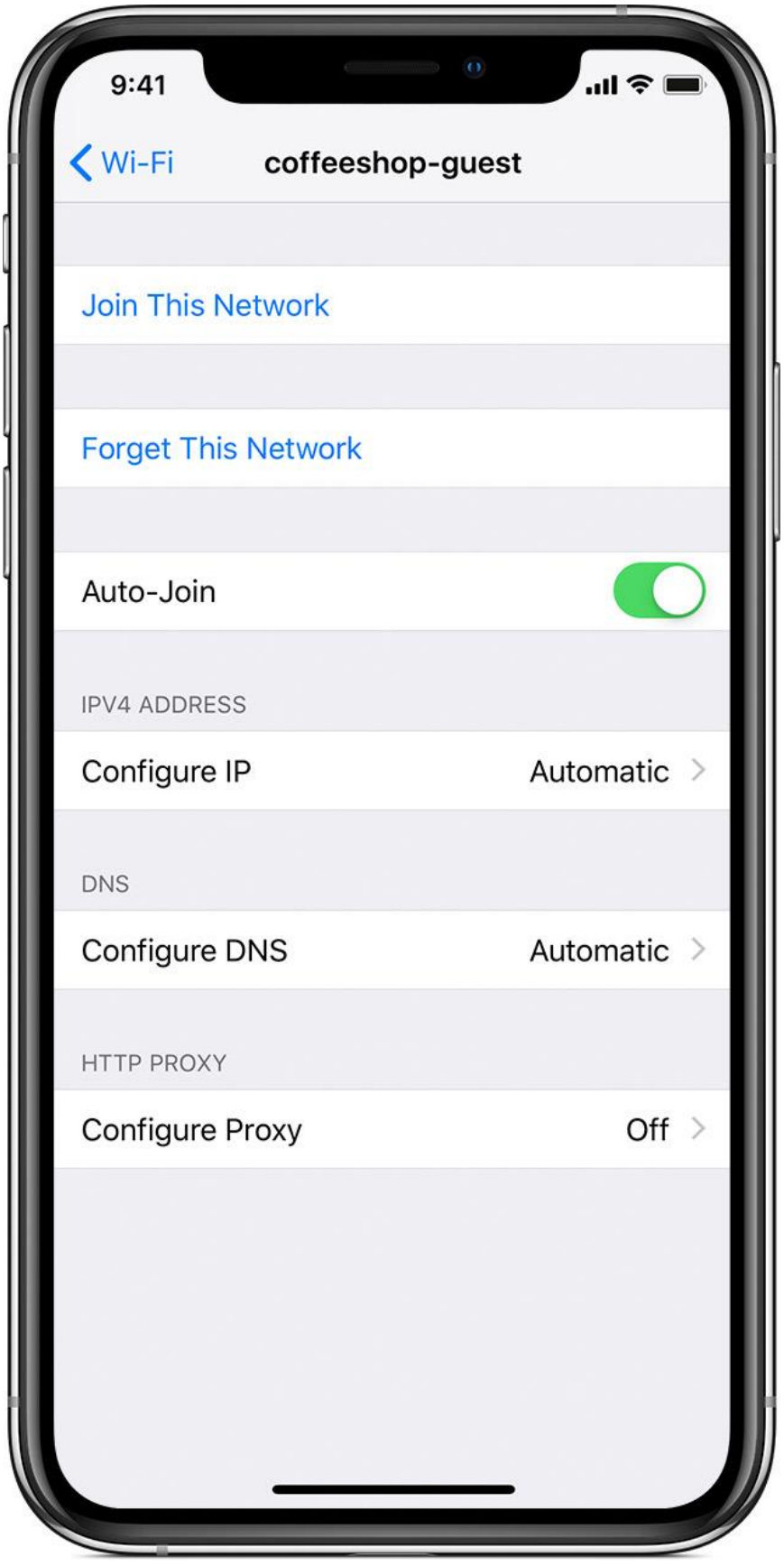
1. From the home screen, choose **Settings**.
2. In the settings menu, choose **Wi-Fi**.
3. Press and hold the Wi-Fi network to be removed, and then choose **Forget**.
4. After this please join back the Wi-Fi network "**UIC-WIFI"** using your **NETID** and **Password.**


29°
54
10:49
Wi-Fi
On
BSU
Connected
BSU-Conference
BSU
Forget network
Modify network
Write to NFC tag

iOS

To forget a wireless network on your iPhone or iPad:

1. From the home screen, choose **Settings**.
2. In the settings menu, choose **Wi-Fi**.
3. Locate the Wi-Fi network to be removed and **click the blue symbol next to the name**.
4. If the option to forget the network is available, **tap Forget this Network**. If that option is not available:
    a. From the home screen, choose **Settings**.
    b. In the settings menu, choose **General**.
    c. Locate and tap **Profile**.
    d. **Select the profile** for Wi-Fi network to be removed, and **tap Delete profile**.
5. After this please join back the Wi-Fi network "**UIC-WIFI"** using your **NETID** and **Password.**


9:41
Wi-Fi
coffeeshop-guest
Join This Network
Forget This Network
Auto-Join
IPV4 ADDRESS
Configure IP
Automatic
DNS
Configure DNS
Automatic
HTTP PROXY
Configure Proxy
Off