# WIFI Troubleshooting

### Windows 10

- 1. Click the *Wi-Fi* button from the bottom-right corner of the taskbar.
- 2. Click Network & Internet settings.
- 3. Choose Wi-Fi on the left panel and click **Manage Wi-Fi settings**.

← Settings	×
ය Home	Wi-Fi
Find a setting	, Wi-Fi
Network & Internet	On On
🔁 Status	Th3G33ks24 Connected, secured
🧟 Wi-Fi	Hardware properties
P Dial-up	Manage known networks
980 VPN	Random hardware addresses
$r_{V}^{3}$ > Airplane mode	Use random hardware addresses to make it harder for people to track
ဖျာ Mobile hotspot	your location when you connect to different Wi-Fi networks. This setting applies to new connections.
🕑 Data usage	Use random hardware addresses
Proxy	Off Off
	Hotspot 2.0 networks
	Hotspot 2.0 networks make it more secure to connect to public Wi-Fi hotspots. They might be available in public places like airports, hotels, and cafes.
	Let me use Online Sign-Up to get connected

- 4. Under Manage known networks, click the network you want to delete.
- 5. Click **Forget.** The wireless network profile is deleted.
- 6. **Repeat** for the remaining Stanford wireless networks.
- 7. After this please join back the Wi-Fi network "**UIC-WIFI**" using your **NETID** and **Password**.

← Settings	-	×
命 Wi-Fi		
Manage known networks		
+ Add a new network		
Search this list		
Sort by: Preference $\checkmark$ Filter by: All $\checkmark$		
(% TheG33ks5 1		
Properties Forget		
ASUS_70		
TheG33ks24		
fig. DigitalCitizen		
AstraTransCarpatic		
TP-Link_Free		
VI ARABI AF		

#### macOS

To forget a wireless network in macOS:

- At the top of your screen, click the Wi-Fi symbol and then select Open Network Preferences.
- 2. In the lower right, choose **Advanced**.

••• • • •	Network		Q Search
Locatio	n: Automatic	<b>`</b>	
<ul> <li>Wi-Fi Connected</li> <li>Bluetooth PAN Not Connected</li> </ul>	Status: Network Name: 802.1X:	Connected Wi-Fi is connected to Hom address 102.10.110.22. HomeWiFi Automatically join th Ask to join new networks will be jo no known networks will be jo no known networks are aw to manually select a networks	Turn Wi-Fi Off eWiFi and has the IP is network vorks bined automatically. If vailable, you will have ork. Connect
+ − ♣ Click the lock to prevent f	✓ Show Wi-Fi status i urther changes.	n menu bar	Advanced ? Revert Apply

- 3. Under "Preferred Networks", select the Wi-Fi network to be removed.
- 4. **Click -** (the minus sign) to forget the network.
- 5. Click OK.
- 6. After this please join back the Wi-Fi network "**UIC-WIFI**" using your **NETID** and **Password**.

		Netw	ork		Q Search	n
🧼 Wi-Fi						
Wi-Fi	TCP/IP DNS	WINS	802.1X	Proxies	Hardware	
Preferred Ne	etworks:					
Network Nam	ne	S	ecurity		Auto-Join	
WorkWiFi		N	PA/WPA2	Enterprise		
HomeWiFi		W	/PA2 Perso	onal		
coffeesnop	-guest	N	lone			
+ - Dr	ag networks into the o er networks this co	order you pr mputer ha	efer. Is joined			
Require adm	ninistrator authoriza	ation to:				
Create Change Turn W	computer-to-com e networks 'i-Fi on or off	outer netw	vorks			
Wi-Fi Addre	ss: dc:a0:00:00:ca	a:02				
?					Cancel	ОК

# On Mobile

### Android

To forget a wireless network on your Android mobile device:

- 1. From the home screen, choose **Settings**.
- 2. In the settings menu, choose Wi-Fi.
- 3. Press and hold the Wi-Fi network to be removed, and then choose Forget.
- 4. After this please join back the Wi-Fi network "**UIC-WIFI**" using your **NETID** and **Password.**

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÷	Wi-Fi			0 0 0
	On			
Ta	BSU Connected			
	BSU-Conference	9		-
В	SU			
Fo	orget network			
М	odify network			
W	rite to NFC tag			
	$\triangleleft$	0		

## iOS

To forget a wireless network on your iPhone or iPad:

- 1. From the home screen, choose **Settings**.
- 2. In the settings menu, choose Wi-Fi.
- 3. Locate the Wi-Fi network to be removed and **click the blue symbol next to the name**.
- 4. If the option to forget the network is available, **tap Forget this Network**. If that option is not available:
  - a. From the home screen, choose **Settings**.
  - b. In the settings menu, choose General.
  - c. Locate and tap **Profile**.
  - d. Select the profile for Wi-Fi network to be removed, and tap Delete profile.
- 5. After this please join back the Wi-Fi network "**UIC-WIFI**" using your **NETID** and **Password**.

9:41		aul 🗢 🔲
<b>K</b> Wi-Fi	coffeeshop-gu	iest
Join This N	letwork	
Forget This	s Network	
Auto-Join		
IPV4 ADDRES	S	
Configure	IP	Automatic >
DNS		
Configure	DNS	Automatic 🚿
HTTP PROXY		
Configure	Proxy	Off >
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