WIFI Troubleshooting

Windows 10

- 1. Click the *Wi-Fi* button from the bottom-right corner of the taskbar.
- 2. Click Network & Internet settings.
- 3. Choose Wi-Fi on the left panel and click **Manage Wi-Fi settings**.

← Settings	×
ය Home	Wi-Fi
Find a setting	, Wi-Fi
Network & Internet	On On
🔁 Status	Th3G33ks24 Connected, secured
🧟 Wi-Fi	Hardware properties
P Dial-up	Manage known networks
980 VPN	Random hardware addresses
r_{V}^{3} > Airplane mode	Use random hardware addresses to make it harder for people to track
ဖျာ Mobile hotspot	your location when you connect to different Wi-Fi networks. This setting applies to new connections.
🕑 Data usage	Use random hardware addresses
Proxy	Off Off
	Hotspot 2.0 networks
	Hotspot 2.0 networks make it more secure to connect to public Wi-Fi hotspots. They might be available in public places like airports, hotels, and cafes.
	Let me use Online Sign-Up to get connected

- 4. Under Manage known networks, click the network you want to delete.
- 5. Click **Forget.** The wireless network profile is deleted.
- 6. **Repeat** for the remaining Stanford wireless networks.
- 7. After this please join back the Wi-Fi network "**UIC-WIFI**" using your **NETID** and **Password**.

← Settings	-	×
命 Wi-Fi		
Manage known networks		
+ Add a new network		
Search this list		
Sort by: Preference \checkmark Filter by: All \checkmark		
(% TheG33ks5 1		
Properties Forget		
ASUS_70		
TheG33ks24		
fig. DigitalCitizen		
AstraTransCarpatic		
TP-Link_Free		
VI ARABI AF		

macOS

To forget a wireless network in macOS:

- At the top of your screen, click the Wi-Fi symbol and then select Open Network Preferences.
- 2. In the lower right, choose **Advanced**.

	Network		Q Search
Locatio	n: Automatic	©	
 Wi-Fi Connected Bluetooth PAN Not Connected 	Network Name:	Connected Wi-Fi is connected to Home address 102.10.110.22. HomeWiFi Automatically join th Ask to join new networks will be jo no known networks will be jo no known networks are aw to manually select a networks WorkWiFi	is network Yorks pined automatically. If yailable, you will have
+ - 🏘	Show Wi-Fi status in urther changes.	n menu bar	Advanced ? Revert Apply

- 3. Under "Preferred Networks", select the Wi-Fi network to be removed.
- 4. **Click -** (the minus sign) to forget the network.
- 5. Click OK.
- 6. After this please join back the Wi-Fi network "**UIC-WIFI**" using your **NETID** and **Password**.

				Netw	ork		Q Searc	h
🥱 Wi-	.ci							
· • ₩-	Wi-Fi	TCP/IP	DNS	WINS	802.1X	Proxies	Hardware	
		10171	DING	WING	002.17	TTOXICS	Tharaware	
	Preferred Net	works:						
	Network Name	1		S	ecurity		Auto-Join	
	WorkWiFi					Enterprise		
	HomeWiFi coffeeshop-g	nuest			VPA2 Perso Ione	onal		
	+ - Drag	g networks r networks						
	Require admin	nistrator a	uthoriza	tion to:				
	Change	omputer- networks -Fi on or o		outer netv	vorks			
	Wi-Fi Address	s: dc:a0:0)0:00:ca	:02				
?							Cancel	ОК

On Mobile

Android

To forget a wireless network on your Android mobile device:

- 1. From the home screen, choose **Settings**.
- 2. In the settings menu, choose Wi-Fi.
- 3. Press and hold the Wi-Fi network to be removed, and then choose Forget.
- 4. After this please join back the Wi-Fi network "**UIC-WIFI**" using your **NETID** and **Password.**

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÷	- Wi-Fi			0 0 0
	On			
	BSU Connected			
	BSU-Confe	rence		
	BSU			I
۲	Forget network	(
l	Modify networ	k		
l	Write to NFC ta	ag		l
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iOS

To forget a wireless network on your iPhone or iPad:

- 1. From the home screen, choose **Settings**.
- 2. In the settings menu, choose Wi-Fi.
- 3. Locate the Wi-Fi network to be removed and **click the blue symbol next to the name**.
- 4. If the option to forget the network is available, **tap Forget this Network**. If that option is not available:
 - a. From the home screen, choose **Settings**.
 - b. In the settings menu, choose General.
 - c. Locate and tap **Profile**.
 - d. Select the profile for Wi-Fi network to be removed, and tap Delete profile.
- 5. After this please join back the Wi-Fi network "**UIC-WIFI**" using your **NETID** and **Password**.

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🗸 Wi-Fi	coffeeshop-g	juest
Join This N	letwork	
Forget Thi	s Network	
Auto-Join		
IPV4 ADDRES	SS	
Configure	IP	Automatic 🚿
DNS		
Configure	DNS	Automatic 🚿
HTTP PROXY		
Configure	Proxy	Off >
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